

NOTICE OF DISPUTE

Ashley is determined to resolve disputes fairly and efficiently. To that end, before you can initiate a legal proceeding against Ashley Global Retail, LLC or Stoneledge Furniture, LLC, or any of their respective affiliate companies (collectively, “Ashley”), you must first send all of the information requested below to the following address:

Ashley Global Retail
Attn: Legal Department – Customer Dispute
1670 East 8th Avenue
Tampa, Florida 33605

Keep a copy for your records.

An Ashley representative will respond within sixty (60) days of receiving this form. Either Ashley or you may request a telephonic or video conference to discuss the matter. If you would like to do so, please specify that in your claim description below.

Please note that you may not initiate a legal proceeding against Ashley until at least sixty (60) days after you serve your Notice of Dispute (see our Dispute Resolution Process available at <https://www.ashleyfurniture.com/drp> for additional details on timing).

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Your Name: _____ **Your primary phone number:** _____

Your Address: _____ **Your secondary phone number:** _____

_____ **Your email:** _____

Date of Your Transaction: _____

Products You Purchased: _____

Transaction Amount: _____

Was your transaction with [] online store or [] a brick-and-mortar store? (check box)

If brick-and-mortar store, provide the store’s address: _____

Please describe in detail what you claim Ashley did wrong and attach any documents you would like Ashley to consider:

Please describe in detail what relief you are seeking from Ashley:

Provide name and contact information of your attorney (if any): _____
